

STAKEHOLDER ENGAGEMENT AND MATERIALITY

GRI 102-40, GRI 102-42, GRI 102-43, GRI 102-44

Yoma Strategic is committed to nurturing its employees and values the partnerships with its customers, local communities, business partners, investors and other stakeholder groups. The Group has in place various channels and platforms to communicate with stakeholders to better understand their needs.

OUR STAKEHOLDERS	HOW WE LISTEN	WHAT WE ARE DOING
Business Partners and Suppliers	<ul style="list-style-type: none"> Email and phone communication Bi-weekly meetings with contractors Weekly site visits 	<ul style="list-style-type: none"> Stakeholder consultation Sharing our policies and Code of Conduct
Communities	<ul style="list-style-type: none"> Ad hoc meetings Feedback channel Volunteering Sponsorship Ad hoc media relations Social Media 	<ul style="list-style-type: none"> Yoma Yangon International Marathon Yoma Micro Power Earth Hour Cleanup activities Fundraising for natural disaster and education Creating job opportunities
Customers	<ul style="list-style-type: none"> Customer service channels Email and phone communication 	<ul style="list-style-type: none"> Quality control
Employees	<ul style="list-style-type: none"> Annual performance reviews Events Email and phone communication Intranet OHS Hotline Whistle Blowing 	<ul style="list-style-type: none"> Training and development Healthcare Safety Creating a safe workplace Myanmar New Year celebrations
Investors	<ul style="list-style-type: none"> Annual General Meetings Annual Reports Financial results briefings Financial results announcements Regular analyst and investor meetings and virtual meetings when the COVID-19 pandemic commenced Post-results luncheons Non-deal roadshows, conferences and site visits Media releases and interviews Sustainability reports Corporate website and social media platforms via Facebook and LinkedIn 	<ul style="list-style-type: none"> Despite the challenges brought upon by the COVID-19 pandemic, the Company continued to engage with the investment community via virtual one-on-one meetings and virtual conferences to keep the investors and analysts abreast of the developments in Myanmar and in the Group's businesses.
Financial Institutions, including IFC, ADB and FMO	<ul style="list-style-type: none"> Site visits Email and phone communication Website Ongoing reporting requirements 	<ul style="list-style-type: none"> Half-yearly reports Annual Report ESMS
Non-governmental organisations ("NGOs") (such as World Wide Fund for Nature, The Nature Conservancy, Rockefeller Foundation, United States Agency for International Development, Thant Myanmar Bokashi Myanmar)	<ul style="list-style-type: none"> Visits and meetings Partnerships Events and conferences 	<ul style="list-style-type: none"> Joint events (Earth Hour, World Clean Up Day, Plastic Art Exhibition, Composting, etc.) and programs
Regulators	<ul style="list-style-type: none"> Briefings Site inspections Renewal of government approvals Consultations with statutory bodies 	<ul style="list-style-type: none"> Presentations and meetings with regulators